



Bus Facts

(Everything you need to know about your charter)

****Bus Lists and Emergency Contact Person****

Please provide us with your bus lists, i.e. **names of each student and chaperone on each bus as well as the name and cell phone of a contact person at the school who will not be traveling with the group**. This is an emergency protocol requested by our insurance company.

Regulations: The Department of Transportation Bureau of Motor Carrier Safety has adopted certain regulations for the protection and safety of both the charter customer and drivers. Drivers are limited to a maximum of 10 hours actual driving (or 15 hours “on duty”) followed by a minimum of 8 hours rest. Some bus companies **require** 9 hours off so they can park the bus and get to their room. Drivers and groups **MUST** comply with these federal regulations.

Amenities: Charter vehicles **MAY** include amenities such as video equipment, wireless internet connectivity, satellite television, satellite radio, restrooms and stereos for the use and enjoyment of the charters passengers. The bus company does not guarantee the availability or operation of these amenities at any point during the charter nor will there be a refund due to any malfunction.

Baggage: Personal baggage, musical instruments, athletic equipment and other paraphernalia necessary for the purpose of the charter trip, and limited to the capacity of the chartered vehicle, will be transported in custody of the chartering party at no additional charge. Carrier assumes no responsibility or liability for such personal baggage, and/or property transported by it.

Liability for delays: Carrier will not be held liable for delays caused by accidents, bad road conditions, inclement weather or other conditions beyond its control. If, in the opinion of the carrier, conditions make it inadvisable to operate charter service from point of origin or at any point en route, the carrier will not be liable therefore or be held for damage for any reason whatsoever. Additional costs, such as meals, lodging and transportation will in this respect become the responsibility of the chartering party.

Objectionable persons: Carrier reserves the right to refuse to transport a person or persons under the influence of alcohol or drugs, or whose conduct is such as to make him or her objectionable to other passengers, or the safe operation of the vehicle.

Damage to equipment: Any damage to seats, windows or other equipment or part of the coach, which is caused by any member of the chartering party, shall be the responsibility of the chartering party. The chartering party will also pay for loss of service, due to such damage.

Bus Etiquette: Tour-Rific of Texas strives to provide our customers with the most up to date, deluxe motorcoaches available in the industry. For your charter to be safe & successful, we encourage your group adhere to the following motorcoach guidelines:

- A ***minimum of two responsible adults*** required per bus
- Unruly passenger behavior & driver distractions should be avoided.
- Drinks on the bus should be screw top bottles / Please no pop top cans.
- Before exiting motorcoach, dispose of trash in the trashcan / trash bags provided.
- Route directions: Your driver has a pre-routed itinerary based on customer information provided. Please, no deviations from the set route.

Driver Expectations: Your driver has been through many hours of training as well as health and safety testing to provide you with the best service possible. His / her job is to drive the bus and adhere to all state and federal regulations. *Loading luggage is a courtesy!* If they do load your belongings, be sure to show your appreciation.

Tipping & Pre-Paid Tipping: Tipping is acceptable and appreciated. “Rule of thumb” for a trip of multiple days with the same driver would be approximately \$1.00 per day per person. This is only a guideline and, as in a restaurant, should be adjusted to the service received. Many groups allow for this in their final cost while others prefer to “pass the hat” at the end of their trip. You may also request Tour-Rific of Texas to pre-pay your group tip & build the cost into your contract / final invoice. **Please advise us of your preference.**

Safety Video: Please ask drivers to play their safety video once you are loaded and pulling out from your school. This is important information for everyone on the bus and recommended by the Department of Transportation.